# Privacy Policy for Banex Capital Ltd

Effective Date: 30/10/2024

#### Introduction

At Banex Capital Ltd ("Banex," "we," "our," or "us"), we value the privacy and protection of your personal information. This Privacy Policy outlines how we collect, use, store, and disclose your information when you engage with our services. By using our services, you consent to the data practices described in this policy.

#### 1. Information We Collect

We may collect various types of personal information to provide our services efficiently. The information we collect may include, but is not limited to:

- \*\*Personal Identification Information:\*\* Name, email address, phone number, address, date of birth, and government-issued identification.
- \*\*Financial Information: \*\* Bank account details, payment information, and trading data.
- \*\*Technical Information:\*\* IP address, browser type, operating system, and access logs.
- \*\*Cookies and Tracking Data:\*\* Information collected through cookies and similar tracking technologies to enhance your experience on our platform.

#### 2. How We Use Your Information

We use the personal information we collect to:

- Provide and maintain our services, including account management and customer support.
- Process transactions, including deposits, withdrawals, and trades.
- Comply with legal and regulatory obligations, including anti-money laundering (AML) and Know Your Customer (KYC) requirements.
- Communicate with you about updates, offers, and marketing material (where permitted).
- Improve our website, services, and user experience by analyzing trends and user behavior.

### 3. Sharing Your Information

Banex Capital Ltd may share your personal information with third parties only in the following circumstances:

- \*\*Service Providers:\*\* We may share your information with trusted third parties that assist us in providing our services, such as payment processors or data analytics providers.
- \*\*Legal Compliance: \*\* We may disclose your personal information if required to comply with

legal obligations, court orders, or government regulations.

- \*\*Business Transfers:\*\* In the event of a merger, acquisition, or asset sale, your personal information may be transferred as part of the business.

We do not sell or rent your personal information to third parties for marketing purposes.

## 4. Data Security

We take data protection seriously and implement appropriate technical and organizational measures to safeguard your personal information. Despite our efforts, no system is completely secure, and we cannot guarantee the absolute security of your data.

#### 5. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, including legal, accounting, or reporting requirements.

# 6. Your Rights

You have certain rights regarding your personal information, including:

- The right to access the personal data we hold about you.
- The right to request corrections to inaccurate or incomplete information.
- The right to request deletion of your personal data (subject to legal obligations).
- The right to withdraw consent to data processing where we rely on your consent.

To exercise any of these rights, please contact us at [Insert Contact Information].

# 7. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience on our website. Cookies help us to recognize you, remember your preferences, and monitor site performance. You may choose to accept or reject cookies through your browser settings.

#### 8. International Data Transfers

As a global company, your personal data may be transferred to and processed in countries outside your home jurisdiction. By using our services, you agree to such data transfers in accordance with this Privacy Policy.

# 9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on this page with a revised "Effective Date." We encourage you to review this policy periodically.

## 10. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

\*\*Banex Capital Ltd\*\*

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Saint Lucia

Registered Number: 2024-00259 Email: backoffice@banexcapital.com

Phone: +44 7377 359876